

TABLE OF CONTENTS

Jadwiga Berbeka, Krzysztof Borodako , New Technologies and Tourists' Behaviour – Selected Issues	7
Edyta Bombiak , Manager Competencies in the Area of Human Resources Risk Management	29
Piroska Dobos, Katalin Takács-György , The Factors Influencing the Emergence of Unethical Business Behaviour	51
Anna Dolot , Non-directive Communication Techniques in the Coaching Process.	77
Magdalena Dudkiewicz, Katarzyna Górniak , The Influence of Local Support Systems on Enfranchisement of the Community Method in Social Work	101
Aleksandra Grobelna , What Is Wrong with the Quality of Hotel Service? The Critical Role of Work–Family Conflict and Its Negative Outcomes	125
Monika Jedynek , Systematic Review of the Literature on Supplier Code of Conduct	153
Joanna Kołodziejczyk, Roksana Ulatowska , Influence of Dominant Discourses in the Public Sphere on School Life and Educational Leadership	173
Aleksander Panasiuk, Genka Rafailova , The Concept of Analysing the Marketing Orientation of Tour Operators on the European Market	191

Sylwia Przytuła, Małgorzata Rozkwitalska, Michał Chmielecki, Łukasz Sułkowski, Beata Aleksandra Basińska, The Knowledge Transfer from the Headquarters to Local Subsidiaries through Expatriates – Local Employees’ Perspective . . .	207
Izabela Stańczyk, Magdalena M. Stuss, Personnel Controlling – Human Capital Management. Results of a Selected Company Listed on the Warsaw Stock Exchange	241